1. What are the benefits of Government Sponsored Student Loans?
2. What is Non-Repayment Period?
3. What is a Consolidation Letter?
4. How can you save money?
5. How can you avoid repayment difficulties?
6. How can you maintain your student loan?
Must-know # 1: Government Sponsored Student Loans?

- With one application to the Provincial Government, you are assessed for both Provincial and Federal loans and grants.
- You are not charged interest while you are in school.
- You do not have to repay the grants*.
- You do not have to make payments for six months after you leave school.
- You can make payments at any time without penalty.
- There are programs designed to assist you if you have difficulty repaying your loan.
- Interest on your government sponsored student loan is tax-deductible

* Provided you maintain eligibility
Must-know # 2: What is Non-Repayment Period?

- **Non-Repayment Period** is the six month period after you leave full time studies (*This six month period of time is also referred to as "Grace Period"*).

- **Interest may accumulate** during this period.

- During this period you can make payments.

- No interest is charged if you return to full-time studies before your Non-Repayment Period ends.
Consolidation means:

That the loans that you have taken out each year are gathered together into one amount for you to pay back.

A month before your loan consolidates you will receive a Consolidation Letter which outlines the details of your student loan.
Your Consolidation Letter summarizes your repayment terms and presents you with a number of options. You can choose:

- to pay off the interest that accumulated during your non-repayment period, or add it to your loan balance
- a floating or fixed interest rate
- how long you will take to repay your loan and
- how you wish to submit monthly payments

If you have any questions or would like to discuss options please contact the NSLSC.
First Decision: Non-repayment period interest

Option 1: Capitalize the interest (add it to your loan)
- Advantage: You will not have to immediately pay off the interest if you do not have the money available.
- Disadvantage: This will increase the total amount of your loan, so you will pay more interest over time.

Option 2: Pay it off
- Advantage: non-repayment period interest won’t be added to the amount of your loan so your payments will be lower.
- Advantage: You will be able to claim the interest you pay on your income tax return.
- Disadvantage: You will have to make a lump sum payment at the time of consolidation.
Second Decision: Type of Interest Rate

On the Ontario portion of your student loan your interest rate will be set at a floating rate of the prime interest rate plus 1%.

On the Canada portion of your student loan you can choose to have a floating or a fixed interest rate

Choosing a **Floating** interest rate means:

- Your interest rate will be set at the prime rate plus 2.5%.

Choosing a **Fixed** interest rate means:

- Your interest rate will be set at the prime rate plus 5%.
- The rate will not change during your repayment period.
Third Decision: Setting the length of your repayment

You can choose any length of time to repay your student loan, up to a maximum of 14.5 years. (Most borrowers take 9.5 years.)

Shorter Repayment Term

- Choosing a shorter repayment term means:
  + You will pay less interest overall.
  - Your monthly payments will be larger.

Longer Repayment Term

- Choosing a longer repayment term means:
  + Your monthly payments will be smaller.
  - You will pay more interest overall.

You can adjust your terms any time during your repayment.
Fourth Decision: Payment Options

Your first payment is due on the last day of the month of Consolidation. *(The last day of the 7th month after the end of full-time study)*

Your Consolidation Agreement allows you to set-up, confirm or change pre-authorized payments.

If you do not wish to have pre-authorized payments deducted from your account, you can make your payments by:

- Telephone banking
- Online banking
- Cheque or Money Order
On-line Tools

- The CanLearn.ca website has tools, to assist you in your decision making.

- The Loan Repayment Estimator will allow you to see how your decisions about repayment terms, and the interest rate, affect your loan.
To save money in interest charges, borrowers can repay their loan before the end of their repayment term without penalty by:

- Making payments while in school.
- Making payments during non-repayment period.
- Paying an amount larger than the minimum monthly payment calculated for their term.
- Making weekly or bi-weekly payments.
- Making lump sum payments.
Based on a $25,000 loan, a prime rate of 3% and a floating interest rate, the chart below demonstrates potential savings using common repayment strategies. *Provided interest remains stable throughout repayment.*

<table>
<thead>
<tr>
<th>Payment Amount</th>
<th>Do Nothing</th>
<th>Increasing Minimum Payments by $20/month</th>
<th>Making $250 lump sum payments once a year</th>
<th>Making payments every two weeks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment Amount</td>
<td>$289.80 monthly</td>
<td>$309.80 monthly</td>
<td>$289.80 monthly, plus one $250 payment/year</td>
<td>$144.90 every two weeks</td>
</tr>
<tr>
<td>Number of months you will need to repay your loan</td>
<td>114</td>
<td>106</td>
<td>105</td>
<td>102</td>
</tr>
<tr>
<td>Total interest payable over the life of your loan</td>
<td>$8,037.20</td>
<td>$7,194.20</td>
<td>$7,097.07</td>
<td>$7022.90</td>
</tr>
<tr>
<td>Total interest savings</td>
<td>$0.00</td>
<td>$843.39</td>
<td>$940.13</td>
<td>$1014.30</td>
</tr>
</tbody>
</table>
Must-know # 5: How can you avoid repayment difficulties?

Missing a loan repayment has serious consequences.

• Your credit rating could be affected, making it more difficult to obtain a loan, a mortgage or purchase a car.

• You could have difficulty getting more loans or grants for future studies.

• Your loan could be transferred to the Canada Revenue Agency for collection. Your tax return refunds could be used to put towards your student debt.

- Before you miss a payment, the best thing you can do is contact the NSLSC, who can provide you with advice and options.
Must-know # 5: How can you avoid repayment difficulties?

**Option: The Repayment Assistance Plan**

- If you qualify for the Repayment Assistance Plan, you will not be required to make a student loan payment above an affordable level.

- An Affordable Payment is calculated based on your income and family size. As a result, the payment could be lowered or put on hold until you can afford it.

- You must **apply** for the Repayment Assistance Plan through the NSLSC every six months—enrolment is not automatic.
Must-know # 5: How can you avoid repayment difficulties?

Using the **Repayment Assistance Estimator** on the CanLearn.ca website you can approximate your Affordable Payment based on your loan, income and family size.

Example: A single borrower with no dependents who has a $25,000 student loan and a gross income of $2000/month.
The Repayment Assistance Plan (RAP)

- The Repayment Assistance Plan (RAP) is available to student loan borrowers who are having difficulty repaying their government student loans.

- If approved for RAP, borrowers will either make reduced loan payments or even no loan payments during their 6-month RAP term.
  - During that time, the Governments of Canada and Ontario help pay part or all of a borrower’s interest payments.

- The Governments of Canada and Ontario will also help pay the loan principal for borrowers on RAP if:
  - The borrower has a permanent disability (RAP-PD), or
  - The borrower has been on RAP for 5 years or has been in repayment for 10 years or more (RAP Stage 2).
What students need to know about RAP

Who is eligible?

- **To be eligible for RAP a borrower must:**
  - Be a resident of Canada;
  - Be in repayment; and
  - Have a required loan payment that is too high for their situation according to eligibility.

- **The RAP calculation is based on a borrower’s:**
  - Family size;
  - Gross monthly family income (including their spouse/common-law partner’s);
  - Remaining government student loan balance (including their spouse/common-law partner’s); and
  - Any eligible permanent disability related expenses.
Option: Revision of Terms

Allows borrowers to adjust their monthly payment temporarily or for the remaining term of the loan.

- You can **lower payments** by:
  - making interest-only payments (limited to two 6-month terms).
  - adjusting the term up to the maximum 174 months (14.5 years).

- **Differs from the Repayment Assistance Plan**
  - All borrowers are eligible for Revision of Terms regardless of debt and income level.
  - Payments are required each month.
Ontario Student Opportunity Grant

- When you apply for the Ontario Student Assistance Program (OSAP) you are automatically assessed for the Ontario Student Opportunity Grant.

- The grant assists you by limiting your repayable loan.

- After the completion of the loan year, the Ontario Ministry of Training, Colleges and Universities determines your eligibility and will send payments directly to the National Student Loans Service Centre.
Accessing the National Student Loans Service Centre online

- The National Student Loans Service Centre (NSLSC) Web site provides round-the-clock access to information on your Canada Student Loans.
- For access, go to CanLearn.ca and click on the National Student Loans Service Centre link.
Finding your account number

- Your account number is located on all correspondence from the National Student Loans Service Centre.
  - You can also find out your account number by calling the NSLSC call centre at 1-888-815-4514 and answering some security questions.
You have now entered the secure portion of the web site.

Use the main navigation bar to review your student loan accounts, confirm your enrolment or to view and change your contact information.

When you are ready to leave the secure portion of the web site, please sign out.

---

You last updated your address on April 09, 2013. Your Mailing Address and Contact Information is:

373 PLITKE ZDLEED
MINTO, NB
E4B 2X5
Tel.: (320) 927-0373
Email: GFEPLEI@WIG.GA

Please take a moment to review the personal information on file for you at the NSLSC. If any information is incorrect, you can contact the NSLSC to update your personal information.
Your Loan Account

This is a list of your current student loans with the National Student Loans Service Centre. Simply select any loan type listed for further details about the loan.

Please note: This list does not include any student loans you may hold at a financial institution:

• Provincial/territorial student loans;
• Canada Student Loans and British Columbia Student Loans received before August 1, 2000;
• Ontario and Saskatchewan Student Loans received before August 1, 2001; and
• Newfoundland and Labrador and New Brunswick Student Loans in repayment on July 31, 2000.

Please contact your Financial Institution at the number provided on CanLearn.ca for information about those loans. You will also need to call your provincial or territorial student assistance office at the number provided on CanLearn.ca for information about any provincial or territorial student loans you hold.

<table>
<thead>
<tr>
<th>Loan Type and Number</th>
<th>Loan Status</th>
<th>Amount Owing</th>
</tr>
</thead>
<tbody>
<tr>
<td>View Canada Student Loan 5-079956</td>
<td>In Repayment</td>
<td>$3,898.92</td>
</tr>
</tbody>
</table>

The information above is current as of May 06, 2013. If you believe that any of the above information is incorrect, or you require more information on the loan, please call our office at the number provided on the Contact Us.
Welcome to your Personal Message Centre. This is where you'll find information and messages relating to your student loan(s) at the NSLSC.

Please read the 1 message(s) below and take the appropriate actions, if required.

- Our records indicate that you have missed one or more of your revised monthly payments during your approved Repayment Assistance Plan (RAP) period. As a result, we have shortened your RAP period for loans which you were previously eligible. This means that a restriction has been placed on your loan account(s). While this restriction is on your loan account(s) you are no longer eligible to receive further student financial assistance, including additional repayment assistance. Please contact us immediately at 1 855 844-5667 so we can discuss your next steps and payment requirements to remove this restriction.

Return to Home Page
Repayment Assistance - Step 4

There are two potential outcomes when applying for Repayment Assistance, either:

1. You will not need to make any kind of payment for your approved period; or,
2. You may still need to make payments, however at a reduced amount.

In the event your approval for Repayment Assistance requires you to continue making payments, these payments must be made using the Pre-Authorized Payment program. The bank information shown below is what we currently have on file for your loan(s). To provide new bank information for these payments complete a Personal Pre-Authorized Debit Agreement form. The form is available for download on the NSLSC Toolbox page after you sign out of NSLSC On-Line Services.

<table>
<thead>
<tr>
<th>Bank Number</th>
<th>003</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank Name</td>
<td>ROYAL BANK OF CANADA</td>
</tr>
<tr>
<td>Branch/Transit Number</td>
<td>06840</td>
</tr>
<tr>
<td>Account Number</td>
<td>5081773</td>
</tr>
</tbody>
</table>
Thank you for your time and attention.

Stay in touch!

National Student Loans Service Centre
P.O. Box 4030
Mississauga, ON
L5A 4M4

www.canlearn.ca
www.nslsc.canlearn.ca
Toll Free: 1-888-815-4514
TTY: 1-888-815-4556
Facsimile: 1-888-815-4657
1. Review your Consolidation Letter.

2. Keep your contact information current with the Service Provider.

3. Let the NSLSC know if you are having difficulty making your loan payments.

4. Check your loan balances regularly using the NSLSC online service, which can be found at www.CanLearn.ca.

5. Keep all the documents that you receive by mail, in one place.

6. If you return to school, notify the NSLSC. This ensures your loan returns to interest-free status while in school full-time.