

How to Use the Amazon Locker at King's:

King's has a new Amazon Locker located in parking lot P1 and using it is as easy as 1-2-3!

1.	Select the Amazon Locker "Springer" as your delivery address during your Amazon checkout.
2.	Once your package arrives, you'll receive a confirmation email with instructions including a QR code and a 6-digit code.
3.	Go to the Amazon Locker, either scan the QR code or enter the 6-digit code and the door will open for you to retrieve your package.



Go [here](#) for information directly from Amazon.

Want a more detailed breakdown?

1. Choose a Locker: When shopping on [Amazon.ca](https://www.amazon.ca), in the checkout delivery section, your default address will show. If the order is eligible for pickup at an Amazon locker, you will see pickup options. Select “See details” and find the option called “Amazon Locker – Springer” and click “Pick up here”.

Delivering to [REDACTED]
266 Epworth Ave, London, Ontario, N6A 2M3,
Canada

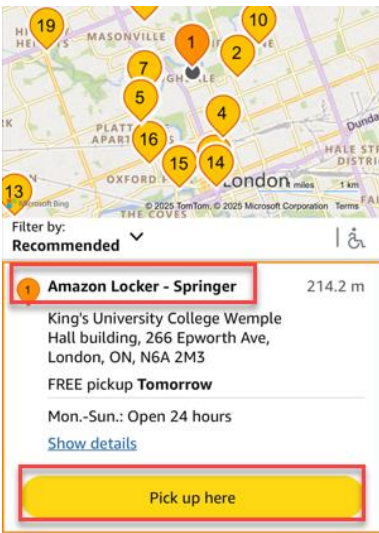
[Change delivery address](#)

[Add delivery instructions](#)

[Pickup near this address ^](#)

Springer • 214.2 m [See details](#)

[Pickup here](#)



Filter by:
Recommended

Amazon Locker - Springer 214.2 m


King's University College Wemple Hall building, 266 Epworth Ave, London, ON, N6A 2M3

FREE pickup **Tomorrow**

Mon.-Sun.: Open 24 hours

[Show details](#)


[Pick up here](#)



2. Pickup Information: After your order has been delivered, you will receive a confirmation email from Amazon that contains pickup instructions including:

- a) a QR code and a 6-digit code.
- b) the deadline for your pickup.
- c) the name of the locker your package is in.

Use this code to pick up your parcel



Your pickup code is
242001

PICK UP UNTIL
Friday, 22 August

If you can't collect your parcel, it will be returned for a full refund.

PICKUP LOCATION
Amazon Locker - Springer
King's University College Wemple Hall building
266 Epworth Ave
London, ON N6A 2M3

You will find the locker outside of the store. Locker hours are subject to the location's Holiday hours.

Available hours:
Monday - Sunday 00:00 - 23:59

(Store hours may vary during the holiday period)

3. Get Your Package: Go to the Amazon Locker you selected. The “Amazon Locker – Springer” locker is located in parking lot P1. At the locker, either scan the QR code or enter the 6-digit code from your email. The locker door with your package in it will automatically open. Take your package and close the door.



Amazon Locker FAQ's:

How long does an Amazon Locker hold your item?

You have 3 calendar days to pickup your package from an Amazon Locker. The confirmation email you get from Amazon when your package has been delivered will clearly show you the "Pick Up Until" date.

What happens if you don't pick up your package in time?

If you don't pick up your package within 3 calendar days, Amazon will automatically return the item and issue a refund.

How do you pick up a package at an Amazon Locker without your phone?

The confirmation email you receive will contain both a QR code and a 6-digit code. You can either print the confirmation email to scan the QR code at the Amazon Locker OR memorize the 6-digit code and enter it at the Amazon Locker.

Can someone else pick up your package for you at an Amazon Locker?

Yes, you can have someone pick up your package for you. You will need to provide them with either the QR code or the 6-digit code.

What happens if an Amazon Locker is full?

You are only able to see and select an Amazon Locker that currently has availability. If the Amazon Locker you want to use is full, you won't see it as an option to select. You will have to select a different delivery option or wait to place your order when the Amazon Locker you want has space available.

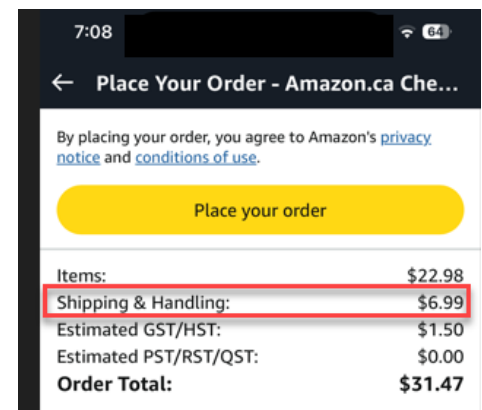
Does it cost extra to use the Amazon Locker?

Sometimes. It is normally free to use an Amazon Locker, but during the checkout process be sure to look at the Shipping & Handling area. If extra charges are indicated there, then it will cost extra. Consider having that item delivered to a different address for free.

Can all Amazon orders be delivered to an Amazon Locker?

No. In order to be eligible for delivery to an Amazon Locker, the order has to meet certain criteria. Below are some eligibility criteria examples:

- The shipping weight is less than 10 lbs.
- The product dimensions are smaller than 16"x12"x14".
- All items are sold or fulfilled by Amazon.
- The total value is less than \$5,000.
- The shipment contains no hazardous materials.
- The order does not contain Subscribe & Save items.
- The order does not contain items shipping from other countries.
- The order does not contain items for Release-Date Delivery



7:08 64	
← Place Your Order - Amazon.ca Che...	
By placing your order, you agree to Amazon's privacy notice and conditions of use .	
Place your order	
Items:	\$22.98
Shipping & Handling:	\$6.99
Estimated GST/HST:	\$1.50
Estimated PST/RST/QST:	\$0.00
Order Total:	\$31.47

Does the Amazon Locker have accessibility features?

Yes, to support your individual accessibility needs, the Amazon Locker offer various features:

1. **Lower Locker Preferences** – If you want your order delivered to an Amazon Locker that is 15-48 inches from the ground, during the checkout process select the "Use lower lockers" option. Once you select this preference, your orders default to deliver to lower lockers. To opt out of this preference, select "Change" in Checkout beside your lower locker confirmation.
2. **Screen Font and Contrast** – Amazon Locker screens are equipped with large font sizes and high contrast, by default. There's no need to select a special text size or colour contrast setting at the locker.

3. **Talking Lockers** – The Amazon Locker screen is located in the middle of the locker bank. Below the screen is an 1/8 audio jack, keyboard and complete braille instructions. To hear and interact with the screen, insert your personal headphone into the headphone jack. Use the keyboard to interact with the voice prompts. The keyboard is arranged like a telephone with numbers 0-9 and located approximately 4 inches to the right of the audio port. The number 5 is marked with a raised dot. From top to bottom, here are the markings for the non-number keys:
- The Enter key is marked with a raised circle.
 - The Clear key is marked with a raised arrow.
 - The Cancel key is marked with a raised X.
 - The Volume button is marked with a raised speaker symbol. Pressing the volume button adjusts the volume by cycling through 3 different volume levels.
- See [here](#) for more details about Amazon locker accessibility.

What happens if I have an issue when using an Amazon Locker?

Amazon offers customer services 24 hours a day, 7 days a week at 1-877-346-6244. This phone number is also printed directly on the Amazon Locker for your reference.